

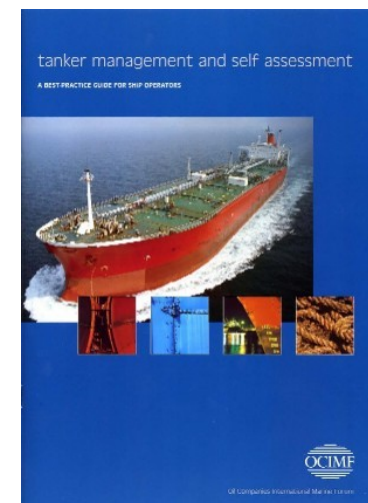
International Tanker Management Group

The Tanker Manager

Going Beyond Compliance

Why beyond compliance?

- When ISM Code came into force it was believed that it would level the playing field and everyone achieving ISM Compliance would naturally become reliable, safe and self regulated ship operators.
- To what extent has the intention of ISM been achieved?



Why beyond compliance?

Excellence in Safety Management and a *Good Safety Record* are the first things Customers want to see.

It is no longer good enough to merely “Comply”

The primary challenge of a First Class Ship Operator today is to achieve excellence and in ITM we like go that extra mile

TMSA

- It would probably be correct to say that the Tanker Management and Self Assessment guide is basically a Quality Management System standard to assess your own standing.
- How well do we rate ourselves?
- How good is the implementation of the processes at all levels
- Sturdy systems are needed to supplement our processes & monitor the KPI's.

- As of today we still have 12 items that we do not comply with.
- 3 items do not comply with level 3
- More involvement of the ship staff when we modify procedures
- The need to further simplify the processes

What do we need in future?

- What we need for the future are more “Managers” at sea and not Operational or technical people onboard & ashore
- Seafarers & Superintendents should be equipped with Management Skills



The way forward

We use TMSA and take a pro-active approach to:

- Develop our People to achieve excellence
- Develop further our Systems
- Develop our attitude
- Commit to action - Keep our promise
- Deliver to our stakeholders
- Demonstrate our commitment

Essential ingredients for excellence in Ship Management?

- Competent and Well Trained Ship & Shore Staff
- Organizational Safety Culture & Best Practice
- Effective Measurement & Analysis
- Self Assessment & Continual Improvement Processes
- Management of Change
- Identification & Care of Critical processes
- Risk Assessment

The Poseidon Challenge

A challenge from Intertanko to Lead through continuous improvement.

The tanker industries strive to achieve:

- Zero fatalities
- Zero pollution
- Zero detentions

We have taken the challenge and have
Committed ourselves