



InterManager

The InterManager KPI initiative: How it dovetails with TMSA

Stephen Chapman
General Secretary



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Limited in number
Objective and easily measured
Provide useful information
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KPI and TMSA

- Customers' expectations
 - InterManager *Guidelines on the Interpretation of the ISO9001:2000*
 - Ship and crew managers
 - Cross referenced to TMSA.
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Thank you for your attention