

Reederei “NORD” Klaus E. Oldendorff Ltd



“How we manage our crew calling”

presented by

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The Digital Ship, Limassol, 30-31 January 2007



“How we manage our crew calling”

- Our history of the crew calling
- Statistical data
- Administration
- Future



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Our history of the crew calling

- Main communication system
- Vessel's e-mail system
- Pay phones onboard
- Virtual pre-paid cards.



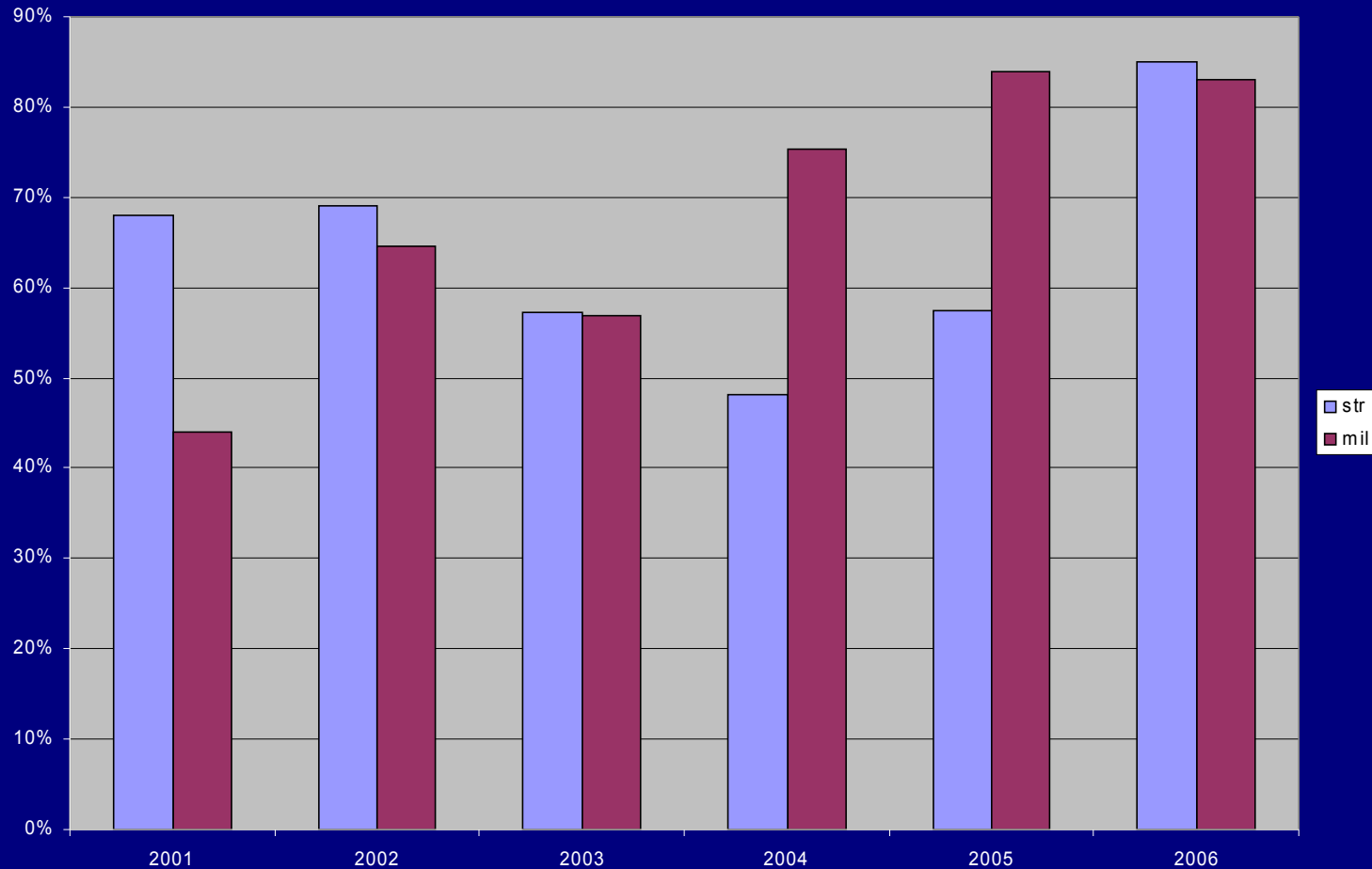


Statistical data

- Pay Phone, which is later replaced by the virtual Cards
- Business Satellite terminal with and without usage of virtual cards



Statistical data



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Administration

- Cards are ordered from a provider directly by the vessel
- Invoices are crossed checked with the vessel's report
- On a split managed vessels, costs are split as $2/3^{\text{rd}}$ – $1/3^{\text{rd}}$
- Over a period of time if any noticeable difference appears between officers and ratings accounts, can be settled say once a year

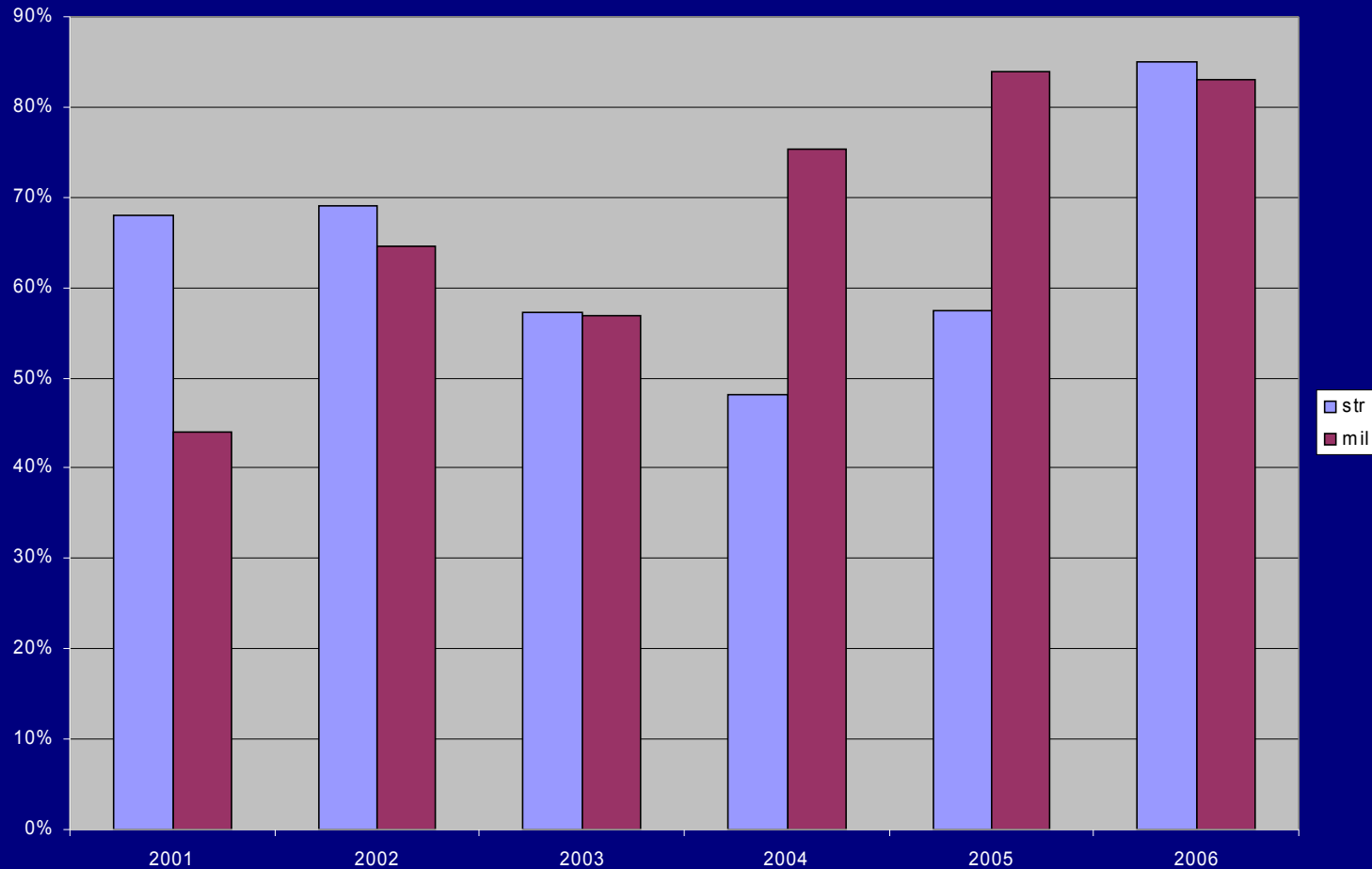


Future

- Get the crew calling off the bridge
- Dedicated satellite terminal
- Back up to the main communication system
- Is that all?...



Statistical data

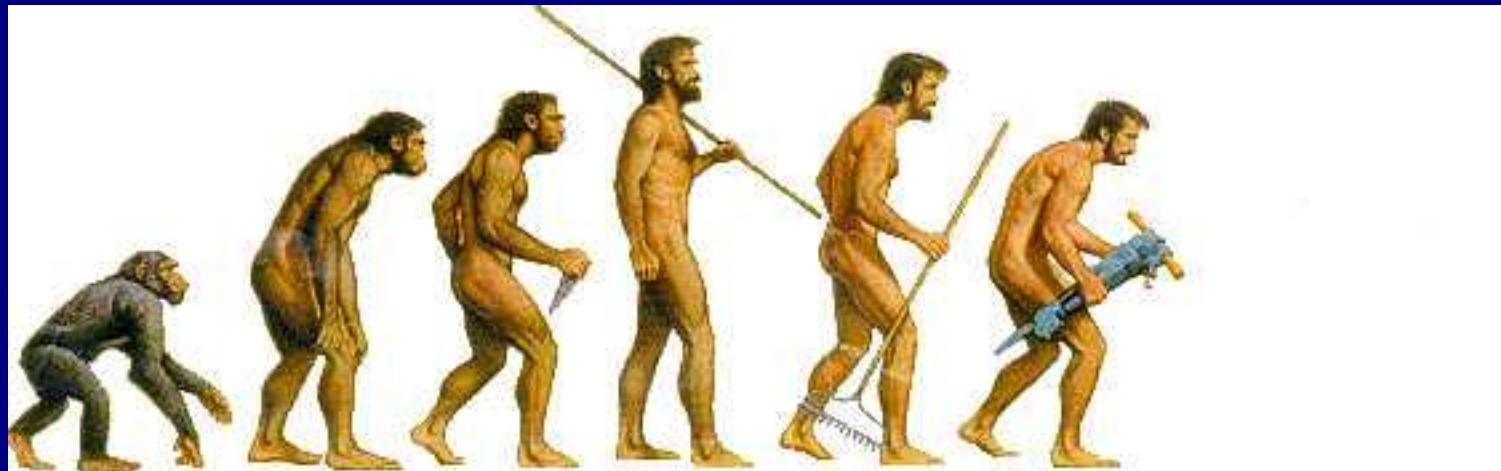


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Crew Calling evolution

IS IT COMPLETED???

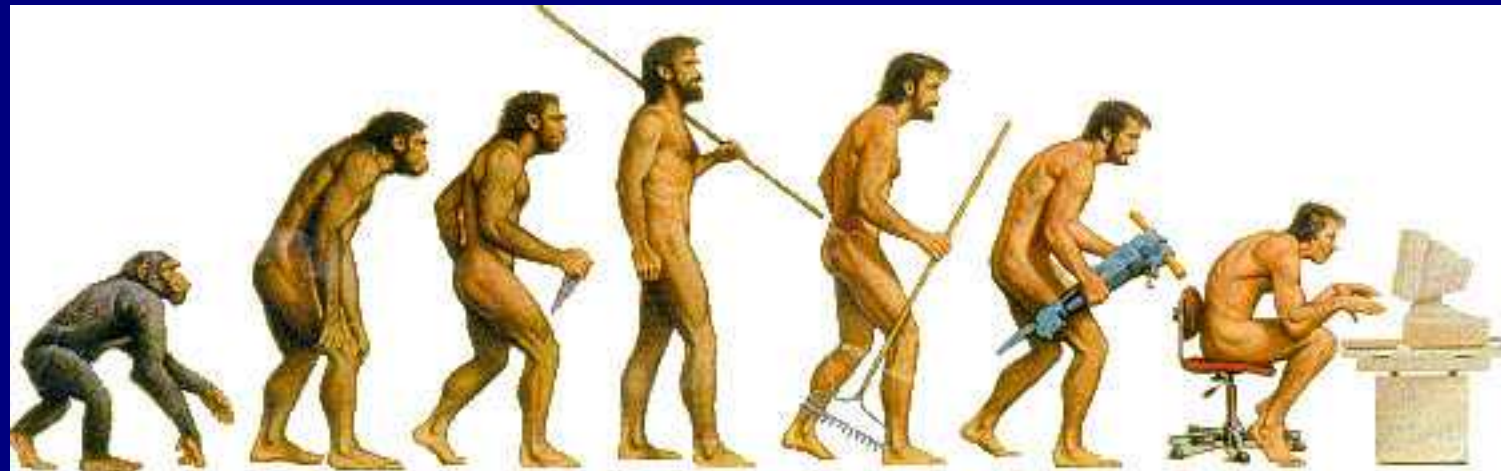


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Crew Calling evolution

NOT YET!!!



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Thank you!

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